

Inviting Expression of Interest
For
Empanelment of System Integrators
For
Provisioning of ICT infrastructure including Smart
Education Solutions and Services



An Autonomous Scientific Society under Ministry of Electronics & Information
Technology (MeitY), Govt. of India

www.ernet.in

Table of Contents

SECTION I– INTRODUCTION.....	3
SECTION II–PURPOSE / OBJECTIVE.....	3
SECTION III – SCOPE OF WORK.....	4
High Level Indicative Scope of work:	5
SECTION IV – ESSENTIAL ELIGIBILITY CRITERIA.....	7
TERMS & CONDITIONS	14
Annexure I - Eligibility Criteria.....	15
Annexure III – Applicant’s Information Details	17
Annexure-IV- Format for submission of previous projects undertaken	18
Annexure V Undertaking: Non-Blacklisting.....	19

SECTION I– INTRODUCTION

"ERNET India is an autonomous scientific society under the administrative control of MeitY, Govt. of India (hereafter referred to as EI). EI has been mandated to facilitate Education and Research Institutes in establishment of cutting-edge ICT infrastructure. EI has brought the Internet to India way back in the year 1986. EI is serving the nation in the areas of ICT project consultations, implementation of Central and State Governments in the area of terrestrial and satellite networks, domain registration for education & research institutions, web-hosting services, setting up of smart virtual class rooms and high resolution e-class rooms for the education and research institutions, facilitating Eduroam services for colleges, setting up of Wi-Fi campus in universities, Internet connectivity to education and research institutes in India including in remote areas like North-Eastern States, Union Territory of Andaman & Nicobar Islands and Lakshadweep etc. and in establishment of data centres etc."

SECTION II–PURPOSE / OBJECTIVE

ERNET India had established Smart Virtual Classrooms in thousands of Schools and DIETs across the country. ERNET India also established e-classroom across various Medical Colleges of the country under National Medical College Network (NMCN).

Considering the advancement in ICT technology, ERNET India would like to offer next/latest generation Smart Education solution & services to various State/Central Departments and ministries.

Accordingly, ERNET India (EI) is looking forward to empanel eligible System Integrators (hereinafter referred as “applicant”) for provisioning of ICT infrastructure including Smart Education Solutions and services. This EoI will entitle the empaneled applicants for participating in the Request for Proposals (RFPs) to be published at a later date as per the requirement on GEM portal by ERNET India. For participating in the RFPs to be floated, the empaneled applicants may not be required to re-submit documents relating to their eligibility which has already been specified in this document.

In addition to meeting technical criteria, based on the specific requirements of work/project to be executed; empaneled applicants may be required to meet additional qualification and/or eligibility criteria to participate in the RFP to be floated by ERNET India; failing which the empaneled applicant may be disqualified for that particular RFP.

However, to meet its requirements ERNET India reserves the right to make procurement/avail

the services beyond this empanelment. Further, ERNET India also reserves the right to empanel more such eligible applicants in the list of empaneled applicants as per requirement.

SECTION III – SCOPE OF WORK

The system integrators will be empanelled having capabilities and experience of designing, developing, integrating, implementing and managing following identified categories:

1. Tele-Education facility & ICT Labs:

- a. Smart Virtual Classrooms/e-Classrooms
- b. Lab Set-up such as ICT Lab, STEM (Science, Technology, Engineering, Mathematics) Lab, etc.
- c. Video conferencing solution (On-premise & Cloud Solution).
- d. Augmented Reality (AR) based Classrooms.

2. Artificial Intelligence (AI) based Smart Education Solution:

- a. AI based Automated Attendance Management system.
- b. Personalized learning and AI based tools for education.
- c. Assessment & feedback mechanism solution.

3. High quality Digital Content:

- a. K-12 Digital Content.
- b. AR based Digital Content.
- c. Personalized adaptive solution.

4. Software based Solutions:

- a. Institute management solution.
- b. Learning Management solution.
- c. Portal development and related APIs integrations.

5. Others:

- a. Technical hands-on training w.r.t to the Smart Education solutions to be deployed.
- b. Skilled Manpower as & when required.
- c. Any other Smart Education domain related requirements

The actual scope of work will be detailed in the RFP which will be published by ERNET India after getting work/project from end customer. However, following are the high-level indicative scope of work which may vary based on the requirement of work/project.

High Level Indicative Scope of work:

- A. Design, Development and finalization of ICT Solution in Smart Education domain as per the requirement of customer.
- B. Delivery, Installation, commissioning and Integration of ICT Solutions in Smart Education domain as per customer requirements such as:
 - i. ICT hardwares/software.
 - ii. Smart Virtual Classrooms/e-Classrooms
 - iii. Augmented Reality (AR) based Classrooms
 - iv. Lab Set-up such as ICT Lab, STEM (Science, Technology, Engineering, Mathematics) Lab, etc.
 - v. Automated Attendance Management system
 - vi. Video conferencing solution (On-premise & Cloud Solution)
 - vii. Personalized adaptive solution
 - viii. Personalized learning and AI based tools for education
 - ix. Assessment & feedback mechanism solution.
 - x. K-12 Digital Content
 - xi. AR based Digital Content
 - xii. Institute management solution
 - xiii. Learning Management solution
 - xiv. Any other Smart Education domain related requirements.
- C. Design & Development of portal and related APIs integrations as per the requirements of customers.
- D. Provisioning of skilled manpower for relevant scope to meet out the customer requirements.
- E. Provisioning of technical hands-on training w.r.t to the Smart Education solutions to be deployed if required to meet out the customer requirements.
- F. Operations & maintenance support as per the customers requirements.
- G. Any other Smart Education domain related solutions if required to meet out the customer requirements.

A. Design, Development and finalization of ICT Solution in Smart Education domain as per the requirement of customer

The selected System Integrator after the RFP process on GeM portal (hereafter referred as Successful bidder) shall be required to understand the customers requirement as per the direction of ERNET India. Based on customers requirements, the successful bidder shall be required to design, develop and finalize ICT solution for customers in the domain of smart education. Accordingly, ERNET India will offer the solutions to respective customers.

B. Delivery, Installation, commissioning and Integration of ICT Solutions in Smart Education Domain as per customer requirements

Successful bidder shall deliver, install, commission and integrate the ICT solution as per the scope defined by customers. The detailed scope of work will be mentioned in the RFP which will be published by ERNET India on GeM portal based on requirement. The ICT solutions may be related to ICT hardwares/software, Smart Virtual Classrooms/e-Classrooms, Augmented Reality (AR) based Classrooms, Lab Set-up such as ICT Lab, STEM (Science, Technology, Engineering, Mathematics) Lab, etc., Automated Attendance Management system, Video conferencing solution (On-premise & Cloud Solution), Personalized adaptive solution, Personalized learning and AI based tools for education, Assessment & feedback mechanism solution, K-12 Digital Content, AR based Digital Content, Institute management solution, Learning Management

solution, Any other Smart Education domain related requirements as per the requirements of customers.

The successful bidder shall carry out the work at user sites/locations including site survey, related site preparedness and other activities as specified by ERNET India across any identified project states and will be responsible for total system integration in coordination with ERNET India and execution of project with full ownership to run/operate the Smart Education Solutions as per requirement. The bidder shall also responsible to chalk-out/formulate the implementation plan and should submit detailed Implementation Plan (DIP). The bidder has to comply with the standard government guidelines / policy for such installation and non-disclosure requirements.

It may be noted that the detailed scope of work will be based on the end customer's requirement on a project to project basis. Further, the infrastructure / solution provisioned by the bidder must be scalable and flexible. The Bidder should be able to add/reduce infrastructure / solutions on demand, on a project to project basis.

C. Design & Development of portal and related APIs integrations as per the requirements of customers

The bidder shall design & develop the portal and perform the required API integration as per the features & requirements of end customers.

The portal shall have monitoring mechanism for measuring the service levels, application performance & utilization of Infra. The portal shall be able to generate various type of reports such as institute wise, district wise, state wise, day wise, week wise, month wise, year wise, etc. as per the requirements of ERNET India/end customers.

D. Provisioning of relevant skilled manpower for relevant scope to meet out the customer requirements

The Bidder shall undertake deployment of Skilled Manpower or Field Management Services (FMS) staff or shall undertake the job for providing suitable HR (FMS) resources for various profiles (such as Program Manager / Program Associate / Data Engineer /Field engineer/network engineer/ VC Support/Resident Engineer, etc.) on a project to project basis.

The staff deployed / provided shall be trained and well versed in the software and/or hardware involved in the project/s. The FMS staff may require good computer, networking, communication skills, and fluency in English or Hindi or as per the project requirements.

E. Provisioning of technical hands-on training w.r.t to the Smart Education solutions to be deployed if required to meet out the customer requirements

The Bidder shall provide operational hands-on training to the officials of end customers w.r.t to the Smart Education solutions to be deployed. The purpose of training shall be to make the end customers understanding towards the implemented solution, it's day to day operational usage and basic level troubleshooting for ensuring smooth functioning of the implemented solution.

F. Provisioning of operations & maintenance support as per the customers requirements

The Bidder shall provide operations & maintenance (O&M) support w.r.t the implemented solution for the entire contract or work order period. During the O&M, the bidder shall be responsible to provide onsite comprehensive maintenance of infrastructure (hardwares/software) implemented at customer premise. The bidder has to individually setup, maintain & manage a

24x7 help desk operations support with toll free number, automated complaint management system for compliant booking, generation of token number, generation of multiple reports relating to operations support.

Upgrades: Any required version / software / hardware upgrades, patch management etc. shall also need to be performed and managed by the successful bidder for the entire contract or work order period at no extra cost to ERNET India.

The detailed scope of work towards the O&M including details of service level agreement (SLA) will be mentioned in the RFP to be floated by ERNET India at GeM portal.

SECTION IV – ESSENTIAL ELIGIBILITY CRITERIA

S. No.	Requirement	Specific Requirement	Documents Required
1	Certificate of Incorporation	The applicant should be a company registered in India under Companies Act 1956, Act 2013 or a partnership registered under the India Partnership Act 1932 with their registered office in India in operation for the last five years.	The copy of Certificate of Registration/Incorporation should be submitted along with Memorandum and Articles of Association.
2	Turnover & Net-worth	Average Annual Turnover of the applicant for the last three financial years should not be less than Rs. 20 crores i.e., 2020-21, 2021-22, 2022-23. For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years should not be less than Rs. 10 crores i.e., 2020-21, 2021-22, 2022-23. Please note that net-worth must be positive as on 31.03.2023.	A certificate from a practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover, average turnover for 3 years and networth as on 31.03.2023.
3	Experience	The applicant should have experience of executing at least two ICT project in category 1 (as defined in Section III- Scope of work) for government /government educational institution / government sponsored educational institutions/reputed organizations of value not less than 5 Cr. each in last five financial year (i.e. after 01.04.2018).	In case of ongoing project (at least 50% work should be completed), copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work needs along with partial completion certificate to be submitted. In case of completed projects, copy of the Purchase Order(s) or

S. No.	Requirement	Specific Requirement	Documents Required
			Letter(s) of Award or Contract(s) of work along with completion certificate(s) needs to be submitted.
4	Insolvency, Blacklisting/Debarment	The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government. Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of Ineligibility for corrupt or fraudulent practices as on the date of submission of bids.	The applicant shall furnish an Undertaking by the authorized signatory of the applicant on applicant's letter head.
5	PAN and GST	The applicant must have a valid PAN and a registration number for GST	Copy of PAN card GST registration certificate

NOTE: -

1. The process is open to all the EOI Participants who fulfill the eligibility criteria as set out in this document and are in agreement with ERNET India as per the terms & conditions of this EOI document.
2. The EOI applicants should furnish necessary documentary evidence support meeting the eligibility criteria provided in the process. EOIs applicants not fulfilling the eligibility criteria shall not be considered for empanelment.

SECTION V –SCHEDULE OF EVENTS AND EVALUATION PROCESS

S. No.	Event	Date
1	Date of commencement of EOI Process	12-09-2023
2	Last date of Accepting Queries	19-09-2023
3	Pre-EoI meeting on VC	22-09-2023 at 3 Pm (VC meeting link will be provided at https://ernet.in)
4	Queries Reply	26.09.2023
3	Last Date and Time for EOI Submission along with all supporting documents	05-10-2023 (till 5 Pm)
4	Location of Submission	ERNET India, 5th Floor, Block-I, A Wing, DMRC IT Park, Shastri Park, New Delhi-110053
5	Date of Technical Presentation	Dates will be informed at later stage.

[\(i\) EOI as per the format](#) provided in Annexure-II on the applicant's letter head and details as per the format provided in Annexure- I, III, IV, V, VI, VII and Annexure-VIII should be submitted along with relevant documentary proof.

***MSE and Startups has to submit relevant valid registration certificate towards their eligibility**

(ii) If the space in the formats is insufficient for furnishing full details, the information shall be supplemented one separate sheets of paper stating there in the part of the statement and serial number. Separate sheets may be used for each part. Any inter-lineation, erasures, or overwriting shall be valid only if the person(s) signing the EOI authenticates them.

(iii) ERNET India may ask participating applicants for clarifications or any additional documents/credentials at its discretion required in connection with the empanelment and its process.

(iv) Submission of EOIs: Detailed EOI has to be submitted in a sealed envelope on or before 05-10-2023 (till 5 Pm) at ERNET India, 5th Floor, Block-I, A Wing, DMRC IT Park, Shastri Park, New Delhi-110053. The envelope should be addressed to Registrar & Director (P&A), ERNET India and **No consideration on the specified submission schedule will be entertained.**

(v) Raising of queries/clarifications on Request for EOI document:

The EOIs Participants requiring any clarification on this document should submit their written queries on or before 19.09.2023 at email id: kishor.lala@ernet.in with copy marked to govind.ranjan@ernet.in.

2. Modification in Request for EOI document:

At any time prior to the deadline for submission of EOI, EI may modify any part of this document. Such change(s) if any may be in the form of an addendum /corrigendum and will be uploaded on EI website <https://ernet.in>. All such changes will automatically become part of this EOI and will be binding on all Applicants. Interested Applicants are advised to regularly refer to the EI website referred above for any updates.

3. Prospective participating applicants are advised to study the EOI document carefully. Submission of the EOI will be deemed to have been done after careful study and examination of all instructions, eligibility norms, terms and requirement specifications in the EOI document with a full understanding of its implications. EOIs not complying with all the given clauses in this EOI document are liable to be rejected.

4. The response to EOIs received by the due date and time will be examined by ERNET India to determine if they meet the terms and conditions mentioned in this document including its

subsequent amendment(s) if any and whether responses to EOI are complete in all respects.

4.1 On scrutiny, the response to EOIs, not found in the desired format/illegible/ Incomplete/not containing clear information may be considered for rejection for the further evaluation process.

5. If deemed necessary, EI may seek clarifications on any aspect of EOI from the applicant. If a written response is requested, it must be provided within 3 working days. However, seeking clarifications and its submission/non-submission would not entitle the applicant to change or cause any substantive change in the substances of their EOI document already submitted. EI may make enquiries to establish the past performance of the applicants in respect of similar work.

6. Based on the documents submitted, clarifications given and presentations made, ERNET India will award the score to the eligible EOI applicants as per the following criteria:

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
1	<p>The Applicant Average Annual Turnover for the last three financial years i.e., 2020-21, 2021-22, 2022-23.</p> <ul style="list-style-type: none"> • Rs. 20 Cr and less than 30 Cr.: 7 Marks • Above 30 Cr to 40 Cr.: 8 Marks • Above 40 Cr to 50 Cr.: 9 Marks • Above 50 Cr: 10 Marks <p>For MSE & Start-ups:</p> <ul style="list-style-type: none"> • Rs. 10 Cr to 15 Cr.: 7 Marks • Between 15 Cr to 20 Cr.: 8 Marks • Between 20 Cr to 25 Cr.: 9 Marks • Above 25 Cr: 10 Marks 	10	A certificate from Statutory Auditor/ practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover as per Annexure.
2	<p>The Applicant net-worth as on 31.03.2023.</p> <ul style="list-style-type: none"> • Less than Rs. 1 Cr: 0 Mark • Rs. 1 Cr and less than Rs. 2 Cr.: 3 Marks • Above Rs. 2 Cr to Rs. 5 Cr.: 5 Marks • Above Rs. 5 Cr.: 8 Marks <p>For MSE & Start-ups:</p> <ul style="list-style-type: none"> • Less than Rs. 50 Lakh: 0 Mark • Rs. 50 Lakh to Rs. 1 Cr.: 3 Marks • Above Rs. 1 Cr to Rs. 2.5 Cr.: 5 Marks • Above Rs. 2.5 Cr.: 8 Marks 	8	A certificate from Statutory Auditor/ practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover as per Annexure.

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
3	<p>Experience of executing ICT project as per categories (1 to 4) defined in Section- III:</p> <ul style="list-style-type: none"> • 2 Projects: 4 Marks • 3 to 5 projects: 8 Marks • 6 to 8 projects: 12 Marks • More than 8 projects: 16 Marks <p>Note:</p> <ul style="list-style-type: none"> • For counting of project in category 1, minimum value is Rs. 5 Cr. • For counting of project in categories 2 to 4, minimum value is Rs. 1 Cr. in any of the categories. • If an executed project falls in more than one category (category 1 to 4), then based on the minimum project value specified above; it may be counted in more than one project for the scoring purpose. 	16	Work Orders as per Annexure
4	<p>Experience of executing ICT project as per categories (1 to 4) defined in Section- III:</p> <ul style="list-style-type: none"> • Less than 2 States/UTs: 0 Marks • In 2 States/UTs: 5 Marks • Between 3 to 5 States: 10 Marks • More than 5 States: 15 Marks 	15	Work Orders as per Annexure
5	<p><u>Offices of Applicants in India (Region Wise):</u></p> <ul style="list-style-type: none"> • Central Region means Madhya Pradesh and Chhattisgarh • East Region means Bihar, Orissa, Jharkhand, and West Bengal. • North East Region means Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim and Tripura. • West Region means Rajasthan, Gujarat, Goa and Maharashtra. • North Region means Himachal Pradesh, Punjab, Uttarakhand, Uttar Pradesh and Haryana. • South Region means Andhra Pradesh, Karnataka, Kerala and Tamil Nadu. <p>1 Marks for office in India in each region (Region Wise, total 6 Region as detailed above)</p>	6	Physical address and Telephone number of the offices

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
6	<p>Technical solution document and presentation on following points:</p> <p>Technical Solution Document: Technical Solution Document on each of the categories as defined in Section- III (Scope of work) which should consist Brief of the solution, technical architecture, security aspects, scalability, merits of the solution, use cases, any other relevant aspects, etc.</p> <p>Technical Presentation: Various latest Smart Education Solutions. Technological advancement. Robustness and uniqueness of the solutions available and offered. It's scalability & expansion plan. Details on offerings which can be pitched to various State/Central government departments/ministries. Implementation Methodology Company Strength in terms of the bidder presence across the country, customer base, Market tie-ups, Manpower Qualifications, Products/service range, timely completion of executed projects, appreciation/recognition for the work executed, various quality certifications like ISO 2009:2015, BIS, QCI, ISO 27001:2013, etc. Any other critical points by Applicant.</p>	45	Time, Date and place will be informed later

(i) The empanelment process will be as under;

- a. Screening based on qualification criteria
- b. Further presentation by the EoI applicants to EI

(ii) The EoI Applicant scoring a minimum of **50 marks** out of maximum marks of 100 in evaluation process will be eligible for empanelment. Scoring given by EI will be final and on any question arising on the same; then the decision of EI in this regard will be final. In case number of applicant eligible for empanelment are less than three then empanelment process will be cancelled and may be re-initiated at a later date. ERNET India also reserves the right to restrict the final empanelment to a maximum of 10 numbers of EoI applicant scoring minimum eligibility marks based on their ranking.

(iii) EoI applicants by submission of application agrees that if required, will provide the support to ERNET India to ascertain/confirm the performance parameters from the references mentioned by the applicants during the submissions.

VI EMPANELMENT TERMS & CONDITIONS:

1. Future work/projects as decided by EI will be awarded through a process of Tender/Bid /RFQ on Government e-market place (GeM).
2. All the empaneled applicants should be registered on GeM as Seller to participate in Tender/Bid /RFQ.
3. EI at its sole discretion, based on its requirements, may adopt the Least Cost Method (LCM) or Quality & Cost based selection (QCBS) based model and the same would be notified while inviting Tender/Bid/RFQ from the empaneled applicants; on GeM.
4. The empaneled applicants undertake that it will continue to meet all the prescribed eligibility criteria as tabulated in Section-IV of this document; throughout the validity of empanelment and if at any time it fails to meet any of the criteria then it will forthwith inform EI in this regard. EI reserves the right to cancel the empanelment after reviewing the same at its own end.
5. **Applicability of Make in India (MII) Policy:** The empaneled applicants must adhere the Make In India Policy in line with Public Procurement (Preference to Make in India) Order 2017” (MII) (Letter no P45021/2/2017- (BE-II) dated 15.06.2017) of Department for Promotion of Industry and Internal Trade, (DPIIT – Public Procurement Section) as revised and amended from time to time and also clarifications issued by way of various communications including frequently asked questions by DPIIT in this respect In addition the empaneled applicants should also ensure compliance with the notification (F. No. W-43/4/2019-IPHW-MeitY 07.09.2020) issued by IPHW division of MeitY.
6. The empaneled applicants shall be required to sign a Non- Disclosure Agreement with EI that it shall not disclose any information related to Development/Audit/testing/Security breach with any third person. The confidentiality shall prevail even after the completion of the duration of empanelment.
7. The empanelment will be valid for the duration of 1 year which may be extended further for another 1 year; based on the requirements of ERNET India. At the time of renewal; ERNET India may ask for documents to ensure meeting of eligibility criteria that may be specified by ERNET India.

TERMS & CONDITIONS

1. Submission of an EOI is evidence of a applicant's consent to comply with the terms and conditions of the Request for EOI process and subsequent bidding process. If a applicant fails to comply with any of the terms, its application may be summarily rejected.
2. The willful misrepresentation of any fact in the EOI will lead to the disqualification of the applicants without prejudice to other actions that EI may take. The EOI and the accompanying documents will become the property of EI.
3. EI reserves the right to accept or reject any or all responses received against the EOI received without assigning any reason whatsoever and EI's decision in this regard will be final.
4. EI reserves the right to inspect the facilities of the prospective applicants / conduct Proof of Concept (PoC) at any time during the evaluation stage to verify the genuineness and to ensure conformity with the proposal submitted.
5. No contractual obligation whatsoever shall arise from the EOI process.
6. Any effort on the part of applicant to influence the evaluation process may result in the rejection of the EOI.
7. EI is not responsible for non-receipt of EOIs within the specified date and time due to any reason including postal delays or holidays in between.
8. EoI Applicants shall be deemed to have:
 - a. Examined the Request for EOI document and its subsequent changes, if any for the purpose of responding to it.
 - b. Examined all circumstances and contingencies, having an effect on their EOI application and which is obtainable by making of reasonable enquiries.
 - c. Satisfied themselves as to the correctness and sufficiency of their EOI applications and if any discrepancy, error or omission is noticed in the EOI, the Applicant shall notify EI in writing on or before the end date/time.
9. The prospective applicants shall bear all costs associated with submission of EOI, presentation/ POC desired by EI. EI will not be responsible or liable for any cost thereof, regardless of the conduct or outcome of the process.
10. Prospective applicants must inform EI immediately in writing of any material change to the information contained in the EOI application, including any substantial change in their ownership or their financial or technical capacity. Copies of relevant documents must be submitted with to EI.
11. Empaneled applicants must not advertise/publicize in any form (without prior written permission from EI) about their unit having been shortlisted by EI.
12. The empaneled applicants should be agreeable to provide to EI all necessary functional and technical documentation required by EI from time to time.
13. **Conflict of Interest:** An Applicant shall not have a conflict of interest that may affect the Selection Process or the Project ("Conflict of Interest"). Any Applicant found to have a Conflict of Interest shall be disqualified.

Annexure I - Eligibility Criteria

Empanelment of System Integrators for Provisioning of ICT infrastructure including Smart Education Solutions and services

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
1	The applicant should be a company registered in India under Companies Act 1956, Act 2013 or a partnership registered under the India Partnership Act 1932 with their registered office in India in operation for the last five years.			
2	Average Annual Turnover of the applicant for the last three financial years should not be less than Rs. 20 crores i.e., 2020-21, 2021-22, 2022-23. For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years should not be less than Rs. 10 crores i.e., 2020-21, 2021-22, 2022-23. Please note that net-worth must be positive as on 31.03.2023.			
3	The applicant should have experience of executing at least two ICT project in category 1 (as defined in Section III- Scope of work) for government /government educational institution / government sponsored educational institutions/reputed organizations of value not less than 5 Cr. each in last five financial year (i.e. after 01.04.2018).			
4	The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government. Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of In-eligibility for corrupt or fraudulent practices as on the date of submission of bids.			
5	The firm must have a valid PAN and a registration number for GST			

Annexure-II - EOI Submission Form

(To be submitted on the letterhead of the Agency(s))

To,

Date:

.....

ERNET India, 5th Floor,
Block-I, A Wing, DMRC IT Park,
Shastri Park, Delhi-110053

Dear Sir,

Subject: Submission of the Expression of Interest (EOI) for “Empanelment of System Integrators for Provisioning of ICT infrastructure including Smart Education Solutions and services”

We,, offer to provide services in accordance with your Expression of Interest (EOI) for “Empanelment of System Integrators for Provisioning of ICT infrastructure including Smart Education Solutions and services”, dated..... We are hereby submitting our Expression of Interest (EOI).

We hereby declare that all the information and statements made in this Expression of Interest (EOI) are true and accept that any misinterpretation contained in it may lead to our disqualification.

We agree to abide by all the terms and conditions of the EOI document. We understand EI is not bound to accept any proposal you receive.

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Name of Applicant: _____

Address: _____

Location: _____

Date: _____

Annexure III – Applicant’s Information Details

S. No.	Items	Applicant’s Response
1	Basic Information a) Name of the organization & contact person b) Registered office Address c) Phone no. of the contact person d) Email address of the contact person e) Web site if any, of the organization f) Year of registration of legal entity g) PAN no. h) GST No.	
2	Net-worth as on 31.03.2023	
3	Years in Business in India as a technology service provider	
4	List of Clients	
5	Technical Qualification/manpower/Offices/Centres	
6	Annual turnover of the applicant (in Rupee Lakhs) in each of the last three financial years i. 2020-21 ii.2021-22 ii.2022-23	

Authorized Signatory:

Name of the authorized signatory:

Date:

Place:

Seal:

Annexure-IV- Format for submission of previous projects undertaken

Details of the project undertaken in India (Attach Copy of Purchase orders/ documentary evidence) (**One sheet for each Project should be submitted**)

Project no. 1

S. No.	Items	Mandatory (Y/N)	Applicant's Response
1	Client name	Y	
2	Location of the client along with contact person, contact no and email id	Y	
3	a. Date of Purchase Order received for the project b. Date of Commencement of contract c. Date of Implementation of the project d. Status of the project (whether Implementation/Maintenance etc.)	Y	
4	Nature of project for the Clients (Please list the activities handled by the applicant)	Y	
5	Scope of Work	Y	
6	Team Size	Y	
7	Name of the Project Head	Y	
8	Name of the Technical Architect/ Designer/ Developer	Y	
9	Software Tools & Technology used (if applicable)	Y	
10	Total Efforts in months	Y	
11	Contract Amount (in Rupees Lakhs)	Y	
12	Any other relevant information including reason for delay if any	N	

Note: The applicant should give the above information in this format only.

Authorized Signatory:

Name of the Authorized Signatory:

Date:

Place:

Seal:

(Applicants are required to furnish details for each project they have undertaken as per the eligibility criteria)

Annexure V Undertaking: Non-Blacklisting

To

Date:

.....
ERNET India, 5th Floor,
Block-I, A Wing, DMRC IT Park,
Shastri Park, Delhi-110053

Subject: Expression of Interest for Empanelment of System Integrators for Provisioning of ICT infrastructure including Smart Education Solutions and services

Dear Sir/Madam,

In response to the EOI document subjected above, I/We hereby declare that presently our Company/ firm _____ is having an unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Autonomous Body.

We further declare that presently our Company/firm _____ is not blacklisted / debarred and not declared ineligible for reasons other than corrupt & fraudulent practices by any State/ Central Government/ PSU/ Autonomous Body on the date of Bid Submission. If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Thanking you,

Yours faithfully,

Name: _____

Signature: _____

Seal of the organization:

Date: _____

Place: _____

Annexure- VI- Format for Average Turnover & Net Worth

On CA Letterhead

TO WHOM SO EVER IT MAY CONCERN

This is to certify that the Turnover and Net Worth of M/s _____ having their registered office at _____ is as per below:

S. No.		FY 2020-21	FY 2021-22	FY 2022-23	Average
1.	Total Turnover (Rs)				

It is further certified that M/s _____ has positive Net Worth of Rs. _____ as on 31-03-2023.

Place: _____

Date: _____

UDIN: _____

Signature & Stamp

Annexure- VII- Format for relevant past Experience

On Applicant Letter Head

TO WHOM SO EVER IT MAY CONCERN

This is to certify that M/s _____

having their registered office at _____

has been awarded with the following projects in last five years.

S. No.	Project Name	Contract Details	Date of PO Awarded	Project Value in INR	Status	Documents/completion certificate Enclosed
1.						
2.						
3.						
4.						
5.						

Place: _____

Date: _____

Signature & Stamp

Annexure- VIII- Format for Checklist

On Applicant Letter Head

Applicant's Name: _____

Address and Contact Details: _____

Date: _____

EoI No.: _____

Note to Applicants: This check-list is merely to help the applicants for prepare their bids, it does not override or modify the requirement of the tender. applicants must do their own due diligence also.

S. No.	Documents to be submitted, duly filled, signed	Yes/No/NA
1.	The copy of Certificate of Registration/Incorporation should be submitted along with Memorandum and Articles of Association	
2.	Average Annual Turnover of the applicant for the last three financial years should not be less than Rs. 20 crores i.e., 2020-21, 2021-22, 2022-23. For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years should not be less than Rs. 10 crores i.e., 2020-21, 2021-22, 2022-23. Please note that net-worth must be positive as on 31.03.2023.	
3.	Relevant experience in the last five years	
4.	Insolvency, Blacklisting/Debarment Declarations	
5.	Copy of PAN card Copies of relevant GST registration certificates	
6.	Technical Solution Document on each of the categories as defined in Section- III (Scope of work) which should consist Brief of the solution, technical architecture, security aspects, scalability, merits of the solution, use cases, any other relevant aspects, etc. and Technical Presentation	
7.	This checklist	